



# People Risk Services

RiskNet Pty Ltd ABN 48 115 517 747

## RiskNet<sup>®</sup> services

Insurance rating experts who determine employers' premium rates

Specialist workers compensation claims managers

Consulting in WH&S and all injury prevention methodologies

WH&S and Injury Management trainers

Injury Management and Rehabilitation experts

Insurance company management and liaison

Consulting in industrial relations matters.

Dealing with workers compensation insurance companies, WorkCover Inspectors, Union Organisers or with Fair Work Australia can be very frustrating and time consuming. Often the advice given by officials or inexperienced claims officers and the like cannot be relied on or only partially deals with your issues, leaving you ill informed.

RiskNet<sup>®</sup> has developed a range of workers compensation, IR and WH&S services which are available to clients on an annual subscription basis.

RiskNet<sup>®</sup> can answer all of your questions about workers compensation, IR and WH&S. In the rare event that we may need to research your question, we can get back to you quickly so that you can get on with the job.

Tel: 02 9460 8762

Email: [info@risknet.com.au](mailto:info@risknet.com.au)

## Frequently asked questions

**Q** What do I get in the People Risk Services Pack?

**A** RiskNet® will provide access to telephone and email advice on all aspects of workers compensation and WH&S practice. A similar access will be provided for workplace relations matters such as hiring and firing, employee assistance and grievance/dispute resolution. For more complex issues which involve potential or pending legal actions, RiskNet® will refer the matter to our legal services providers who have agreed to charge RiskNet® clients a preferential rate for engaged work.

**Q** What can I do if I think that I'm paying too much in premiums?

**A** RiskNet® can review your annual workers compensation premium calculations to ensure that the rating structure is the proper one and that the premium calculations are accurate. Advice and assistance is also available on grouping, on what to include in wages declarations and other underwriting issues if required.

**Q** I've had a claim and can't believe what my insurance company is telling me, what can I do?

**A** RiskNet® provides claims and injury management advice for example; what to do in the event of a claim, cost effective claims management strategies, developing a Return to Work Plan, managing a rehabilitation provider, how to manage the insurer relationship.

We know how the insurance companies operate so they can't pull the wool over our eyes.

## WH&S Risk Management

**W**H&S laws are constantly changing and employers often find it hard to keep up. RiskNet® can provide site-based services which review the WH&S needs and compliance performance of individual employers. This service is in addition to the General Advice service and is subject to an agreed fee for the work to be undertaken.

## Industrial Relations

**T**he industrial relations environment has changed and many employers have discovered (to their cost) that things are not as they used to be.

Accusations of harassment or bullying are now commonplace, wrongful or unfair dismissals can cost many thousands of dollars and just what are you supposed to do if a Fair Work Inspector does call you? Union Organisers are also bolder now than ever before; what are your rights if you are targeted?

If you are ever confronted with an industrial relations issue, RiskNet® can help with the advice and assistance you need to develop cost effective solutions.

**JUST CALL OR EMAIL US -  
WE CAN HELP.**

 02 9460 8762

E: [info@risknet.com.au](mailto:info@risknet.com.au)

[www.risknet.com.au](http://www.risknet.com.au)